# Terms & Conditions:

#### **Cancellation Policy**

Due to our size, any cancellation will affect us significantly. We will make every effort to rebook rooms; however, we reserve the right to charge:

- 100% of the total booking price for cancellations within 7 days of arrival date or in the case of non-arrival.
- 30% of the total booking price for cancellations within 30 days of arrival date;
- We recommend that you have travel insurance to cover cancellations.

#### **Children Policy**

Please note that our facilities are not suitable for toddlers or children less than 12yrs.

Babies under 1 year old are welcome in the Wallace Peak Cottage; however, we do not provide porta cots.

#### **Christmas**

We are CLOSED at Christmas. Therefore there will be no bookings available for the 24th, 25th and 26th of December.

#### **Smoking Policy**

We are a no smoking property. Fire is our biggest risk. Any smokers must be outside, well away from other guests and open windows / doors. Please use the ash trays provided.

#### Accessibility

There is wheelchair access to the lodge but not Wallace Peak Cottage.

#### **Maximum Occupancy**

All rooms sleep a maximum of 2 adults.

### Cuisine

A complementary welcome cheese board platter and local bottle of wine are included in your room on arrival. Please note that platters may not be available when booking with less than 24 hrs notice.

We can also recommend nearby restaurants and cafes (a 10min drive from Amuri Estate).

Please advise us of any dietary requirements when booking, thank you.

#### **Check-in and Check-out times**

Normal check-in time is from 3-6pm. Please advise us in advance if you will be arriving later in the evening. On the day of departure, we request that you check-out no later than 10.30am.

If an earlier check-in or a late check-out would suit you better please contact us and we will endeavour to accommodate your request.

## **Other Terms & Conditions**

We reserve the right to refuse any bookings without reason.

We reserve the right to amend our Rates & Terms & Conditions (excluding existing bookings and contracted terms.)

# Activities

We are happy to make activity bookings for you. Email us at amuriestate@gmail.com.

